

ON CALL FOR ALL



OUR RESPONSE. OUR RESPONSIBILITY.

Enterprise is an essential services provider that remains open to meet critical transportation and personal mobility needs.

While we remain open, employee and customer safety continue to be our top priority, and we have modified our services and processes to protect our customers and employees during this Coronavirus outbreak.

TAKING PRECAUTIONS TO REDUCE THE SPREAD

We are accepting reservations from any branch location on the web or by phone; however, we are limiting our physical locations by consolidating operations to centralized branches.

After a reservation is made online, customers will be contacted by one of our employees to help arrange a vehicle transfer point that may differ from the originating branch location.

HOW WE HELP PROTECT AND SUPPORT CUSTOMERS

We have added curbside rentals to help promote social distancing by getting customers quickly on their way while avoiding foot traffic in our locations. Whether customers are picking their vehicles up curbside, or taking delivery at their workplace, body shop or home, we maintain proper distance throughout the process.

ENHANCED CAR RENTAL CLEANING MEASURES

Clean vehicles have always been important to us, but at this moment in time, vehicle cleanliness is even more critical. That's why we have modified our cleaning procedures using recommendations from the local health authorities.

In addition to vacuuming and general cleaning, we are using a disinfectant to sanitize key, high-touch areas, including:

- Key and key fob
- Center console
- Cupholders & compartments
- Seat surfaces & pockets
- Areas between seat/console and seat/doorjamb
- Dashboard
- Instrument panels
- Steering wheel & column
- Accessory panel
- Door interiors & pockets
- Door handles (interior and exterior)
- Mirrors

We also have measures in place to immediately isolate and quarantine any vehicle if needed.

For more details, www.enterprise.com/OnCallForAll

